

Annual Report 2022 Fiscal Year 2021



Neighborhood Dispute Settlement

2001 N. Front Street, Building 1 | Suite 211
Harrisburg, PA 17102

717.233.8255

www.neighborhooddisputesettlement.org

Continued Commitment to Our Communities

In 2021, Neighborhood Dispute Settlement (NDS) continued doing great work in the community all while maintaining a commitment to keeping our doors open during the pandemic. Such work was facilitated via the use of the Zoom meeting tool to continue providing quality conflict resolution services to communities in Dauphin, Cumberland, and Perry counties. In fact, Zoom technology afforded NDS the ability to offer its services to communities even beyond the three-county region.

Throughout the year, there were over five hundred client-related calls, which included both incoming and outgoing calls. This number does not include incoming and ongoing calls back and forth between NDS and potential and actual clients. The number also does not include the countless number of sent and received emails.

While NDS is unable to address all matter, callers are interested in legal and/or mediations services to resolve such matters as related to family, neighbor disputes, community relations, landlord/tenant, domestic relations/ domestic violence, employment-related, custody/divorce/ paternity/PFAs, property damage & maintenance-related concerns, SSI, criminal, guardianship, and many others.

Calls came through Dauphin County Bar Association (DCBA). Individuals also reached out to NDS from various communities including Penbrook Borough, the City of Harrisburg, Lower Paxton Township, Steelton Borough, Middletown Borough, Camp Hill Borough, Carlisle Borough, Derry Township, Lower Allen Township, Mechanicsburg, Swatara Township, and other areas. As a result of our efforts, there were over twenty-five scheduled mediations.



Michele J. Chilton
NDS Mediation Facilitator/Outreach Coordinator

Board of Directors

Kimberly Noel | President
PA State Education Association

Kay Pickering | Vice-President
Harrisburg Center for Peace & Justice

Ken Eshleman | Secretary
Messiah University, Retired

Jim DeAngelo | Treasurer
Attorney, McNees Wallace & Nurick, LLC

Lt. Tom Stauffer
Swatara Township Police Department

Jaime Wetzel, MPH

Deborah Ritchey

Sandy Ballard

*Celebrating 45 years of service
to the community*

Neighborhood Dispute Settlement

Statement of Activity

January - December 2021

	TOTAL
Revenue	
Mediation Donation	38,591.00
Membership Dues	1,000.00
Sales	5.00
Total Revenue	\$39,596.00
GROSS PROFIT	\$39,596.00
Expenditures	
Advertising & Marketing	731.89
Bank Charges & Fees	20.00
Computer Subscriptions	881.24
Contractors	240.00
Legal & Professional Fees	660.00
Office Supplies & Software	565.59
Payroll Expenses	1,215.20
Payroll Taxes	6,153.85
Staff Salary	14,817.54
Training	360.00
Uncategorized Expense	7,235.31
Utilities	2,990.38
Total Expenditures	\$35,871.00
NET OPERATING REVENUE	\$3,725.00
NET REVENUE	\$3,725.00

Neighborhood Dispute Settlement (NDS) is a 501(c)3 non-profit corporation, registered in the Commonwealth of Pennsylvania and with the Bureau of Charitable Organizations of Pennsylvania's Department of State.

NDS receives a substantial percentage of its annual income from local municipal governments. Other income sources include but are not limited to contributions services, and grants from local foundations.

Our office is located 2001 N. Front Street, Building 1 | Suite 211, Harrisburg, PA 17102

NDS currently has one paid staff person. A majority of the services are provided by volunteers.

Submitted by,
NDS Board of Directors

Neighborhood Dispute Settlement

Statement of Financial Position

As of December 31, 2021

		TOTAL
ASSETS		
Current Assets		
Bank Accounts		
Account 000000351154515 (4515)		30,349.52
Total Bank Accounts		\$30,349.52
Accounts Receivable		
Accounts Receivable (A/R)		0.00
Total Accounts Receivable		\$0.00
Other Current Assets		
Uncategorized Asset		130.55
Total Other Current Assets		\$130.55
Total Current Assets		\$30,480.07
TOTAL ASSETS		\$30,480.07
LIABILITIES AND EQUITY		
Total Liabilities		
Equity		
Opening Balance Equity		0.00
Retained Earnings		26,755.07
Net Revenue		3,725.00
Total Equity		\$30,480.07
TOTAL LIABILITIES AND EQUITY		\$30,480.07

Members

Kimberly Noel
Kay Pickering
Ken Eshleman
Jim DeAngelo
Lt. Tom Stauffer
Jaime Wetzel, MPH
Deborah Ritchey
Sandy Ballard
William Adler
Ann Van Dyke
Barbara Van Horn
Bob Aims

Brooks R. Foland
Bruce I. Kogan
Cindy Lehman
Darrel Reinford
Deborah Ritchey
Debra Cantor
Emily Burt-Hendrick
Jaime Wetzel
Jeanette Dang
Jill Fluck
Karla DeJesus
Kristen Furlan

Lacy Hayes, Jr.
Nichole Staley O'Gorman
Sherry Jordan
Sonya Kivisto
Suzanne McDougall
Tara Eisenhard
Debora Kearns
Adam Martin
Cate Rowe
Gerald Rhoades
Deb Waters
Beth Veroon

Community Partners

Ann Van Dyke	PA Council fo Mediators
Capital BlueCross	Lower Allen Township
Carlisle Borough	Lower Paxton Township
City of Harrisburg Police Department	MidPenn Legal Services
Community Development Block Grant - City of Harrisburg	Middlesex Township
Cumberland County Magisterial District Judges	Middletown Borough
Dauphin County Bar Association	Penbrook Borough
Dauphin County Commissioners	Steelton Borough
Dauphin County Magisterial District Judges	Susquehanna Township
Dauphin County's Juvenile Probation Office	Swatara Township
East Pennsboro Township	Systems of Care - Dauphin County
Fair Housing of Harrisburg	Tri County OIC
Greater Harrisburg Foundation, a regional foundation of The	Walmart
<i>Foundation for Enhancing Communities</i>	Wegmans
Harrisburg Center for Peace and Justice	World Affairs Council of Harrisburg
Salvation Army	Dauphin Co. Human Services
HELP Ministries	Housing Alliance of PA
Tri-County Community Action	

A Special Thank you to all of our financial contributors, community partners and members who made 2021 another successful year.

2021 Overview

The year 2021 has been challenging for everyone, including Neighborhood Dispute Settlement. Despite evident challenges, NDS really held our own. Our accomplishments, which many of you helped with, include responding to mediation requests and providing mediations via Zoom. You may have mixed feelings about the Zoom tool, and yet it was what we used to achieve our mission. Staff with technical support was able to fine tune Zoom mediations with a tool called DocuSign. Speaking about technical tools, NDS's website got a facelift and is looking good. Please visit us at: neighborhooddisputesettlement.org

Conflict coaching was further implemented, which is a good response when only one party in the dispute will participate in its resolution.

Previous and current staff conducted outreach to the YWCA of Greater Harrisburg, Dickinson Law School, the Center for Employment Opportunity and roll calls to the Harrisburg Bureau of Police. Staff and volunteers participated throughout the area in 2021 National Night Out events.

To further stabilize NDS, contacts were made to Lancaster's Advox, which provides mediation and restorative justice services. NDS also contacted the Susquehanna Valley Mediation Center in Lewisburg, Union County for staff to speak at our 2021 Annual Meeting.

Ensuring staff coverage at NDS was secured by Board members, hiring part time staff and volunteers. We now have a very capable, smart and committed staff person in Michele Chilton. YEAH!! Michele. Though you have been with us for over a year, we warmly welcome your involvement.

Thanks to Kay Pickering the NDS Board was enhanced by her recruiting new committed people, including a treasurer. We have an intern from Dickinson Law School who participates in mediation and on the Board. The Board revived the City of Harrisburg's Community Development Block Grant awarded in 2019. Beginning in 2021 we submitted quarterly and final reports and invoiced the grant amount of \$13,000.

We look forward to mapping our continued success and invite you to join our efforts. NDS is committed to conflict resolution and a peaceful region by providing mediation, training, conflict coaching and other peace-making tools.

Call to Action

Consider Joining NDS in 2022

One cannot underestimate the role of volunteers in fulfilling the mission of NDS. Volunteers are a critical part in providing conflict resolution solutions through the art and practice of mediation and conflict coaching.

"As a volunteer mediator with NDS, I'm fortunate to have the opportunity to help people construct positive outcomes to challenging conflicts they're experiencing in their lives and communities." - Suzanne

Ways to Become Involved:

- Become a Member
 - Friend of NDS
 - Bronze Level Volunteer
 - Silver Level Volunteer
 - Gold Level Volunteer
- Provide a financial donation or in-kind gift
- Refer individuals and organizations to NDS
- Invite NDS to present at a church, community group, or civic organization

For more information on how to become involved, please contact NDS at
717.233.8255 or
staffnds@gmail.com

Our Mission

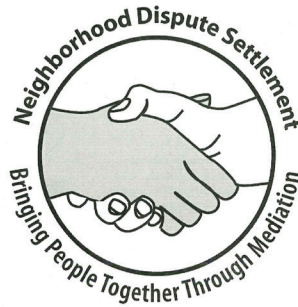
Neighborhood Dispute Settlement (NDS) is a community based mediation center that seeks to promote and provide conflict resolution solutions through direct services, training, and education.

Celebrating 45 years of service to the community

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Postage

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ADDITIONS

Community Partners Section:

Derry Township
Capital Area Coalition on Homelessness (CACH)
Christian Churches United (CCU)

Ways to Become Involved

- Become a Member Section:

Diamond Level Volunteer
Platinum Level Volunteer

CORRECTIONS

Members Section:

Debora Kearns changed to Deborah Kearns
Deb Waters changed to Deborah Waters
Beth Veroon changed to Beth Vroon

2021 Over Section:

Advov should be changed to Advov

Community Partners Section:

PA Council fo Mediators
changed to PA Council of Mediators

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